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# The Call Center Dictionary The Complete Guide To Call Center And Customer Support Technology Solutions The Complete Guide To Call Centre And Customer Support Technology Solutions

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illnesses, health care resources, services provided, or self-management of disease. Call center | definition of call center by Medical dictionary call center A department within a company or a third-party organization that handles telephone sales and/or service. Inbound call centers, which take calls from the outside, use automatic call distributors (ACDs) to route calls to the appropriate agent. Call center | Article about call center by The Free Dictionary Call center definition: A call center is an office where people work answering or making telephone calls for a... | Meaning, pronunciation, translations and examples Call center definition and meaning | Collins English ...call center - translate into English with the Italian-English Dictionary - Cambridge Dictionary call center | definition in the Italian-English Dictionary ...Word forms: call centers regional note: in BRIT, use call centre countable noun A call center is an office where people work answering or making telephone calls for a particular company. Call center definition and meaning | Collins English ...The Call Center Dictionary: The Complete Guide to Call Center and Customer Support Technology Solutions (3rd ed.) by Madeline Bodin. Your company needs a call center to be competitive in the 21st century. This book is your guide to the technology, techniques, and trends in today's call centers.

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call center A department within a company or a third-party organization that handles telephone sales and/or service. Inbound call centers, which take calls from the outside, use automatic call distributors (ACDs) to route calls to the appropriate agent.

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Madeline Bodin has been writing about call centers for over 10 years. She is a former editor of Call Center Magazine.

Her books have been translated into several languages and are read around the globe. Her most recent book is *Maximizing Call Center Performance*. Keith Dawson is one of the world's foremost authorities on call centers.

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A communications center that manages incoming and outgoing telephone calls with customers and clients. In health care, the center may help to manage appointments and messages or may provide patients with information about illnesses, health care resources, services provided, or self-management of disease.

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