

# Administrata Publike E Kosoves Punim Seminarik

Concepts, Methodologies, Tools, and Applications  
 Electronic Government: Concepts, Methodologies, Tools, and Applications  
 Language of Inequality  
 Serving, Not Steering  
 Meeting Basic Learning Needs in the Informal Sector  
 War and Revenge  
 The State at Work  
 Avoiding Another Balkan War  
 UNMIK as an International Governance in Post-war Kosova  
 Kosovo  
 International Telecommunication Management  
 Decision By Objectives: How To Convince Others That You Are Right  
 NATO's Intervention, UN Administration and Kosovar Aspirations  
 Strategic Choices in Reforming Public Service Employment  
 Resolving Moral Dilemmas in Public Organizations  
 Years of Conflict  
 Albanian-Serb Information Exchange Forum : Forumi Shqiptaro-Serb Për Këmbimim E Informatava : Albansko-srpski Forum Za Razmenu Mišljenja  
 The Successor  
 Patterns of Local Autonomy in Europe  
 Third International Workshop, TES 2002, Hong Kong, China, August 23-24, 2002, Proceedings  
 An International Handbook  
 Constitution of the Republic of Kosovo  
 Ethics for Bureaucrats  
 Adolescence, Political Violence and Displacement  
 Managing Behavioral Change in the Digital Age  
 The Contributions of Infrastructure to Economic Development  
 The Ethics of Public Service  
 The Political Machine  
 Ethics and Public Administration  
 Convention Opened for Signature on 15 October 1985  
 Public Utilities  
 100 Simple Recipes to Warm Hearts . . . One Bowl at a Time  
 An American Institution  
 The Soup Sisters Cookbook  
 Historical Dictionary of Kosovo  
 Medical Marijuana Law  
 Redesigning Library Services  
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 Governance and Performance

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## LILLY ROBERSON

Concepts, Methodologies, Tools, and Applications Walter de Gruyter  
 Professor McNabb has produced an excellent overview of the management challenges facing public utilities in the 21st century. His description of the evolution, changes, and challenges of different types of utilities is insightful. What makes this book uniquely valuable is his addressing the variety of utility management responsibilities including human resources, information services, and strategic planning in a single volume. I recommend it highly. Jeffrey Showman, Washington Utilities and Transportation Commission, US An introduction to the

current issues and challenges facing managers and administrators in the investor and publicly owned utility industry, this engaging volume addresses management concerns in three sectors of the utility industry: electric power, natural gas, and water and wastewater systems. Beginning with a brief overview of the historical development of the industry, the author looks at policy issues and discusses management ethics. He then examines a number of the major challenges in these organizational functions: management and leadership, planning, marketing, accounting and finance, information technology, governance, and human resources. In the final section of the volume he looks at issues specific to each of the three industry sectors. Accessible and comprehensive, this thoughtful exploration of the various issues facing

managers in public utilities in the new century will prove a useful overview for students of business and economics, utility staff, and directors of local utility governing boards.

Electronic Government: Concepts, Methodologies, Tools, and Applications  
 Springer

Truly global in scope and ambition, the 21st Century Public Manager addresses key trends, challenges, and opportunities facing public managers across contexts and regimes. This accessible textbook aims to inspire public managers in rethinking their roles, skills, and values as they enter a VUCA world—one characterized by volatility, uncertainty, complexity, and ambiguity. It is written for aspiring and current public managers in graduate schools and executive education programs.

Language of Inequality Routledge

Countries emerging from armed conflict or authoritarian rule face difficult questions about what to do with public employees who perpetrated past human rights abuses and the institutional structures that allowed such abuses to happen. *Justice as Prevention: Vetting Public Employees in Transitional Societies* examines the transitional reform known as "vetting"-the process by which abusive or corrupt employees are excluded from public office. More than a means of punishing individuals, vetting represents an important transitional justice measure aimed at reforming institutions and preventing the recurrence of abuses. The book is the culmination of a multiyear project headed by the International Center for Transitional Justice that included human rights lawyers, experts on police and judicial reform, and scholars of transitional justice and reconciliation. It features case studies of Argentina, Bosnia and Herzegovina, the Czech Republic, El Salvador, the former German Democratic Republic, Greece, Hungary, Poland, and South Africa, as well as chapters on due process, information management, and intersections between other institutional reforms.

Serving, Not Steering Macmillan

International Higher Education

Recent years have witnessed a significant growth of interest in the consequences of political violence and displacement for the young. However, when speaking of "children" commentators have often taken the situation of those in early and middle childhood as representative of all young people under eighteen years of age. As a consequence, the specific situation of adolescents negotiating the processes of transition towards social adulthood amidst conditions of violence and displacement is commonly overlooked. *Years of Conflict* provides a much-needed corrective. Drawing upon perspectives from anthropology, psychology, and media studies as well as the insights of those involved in programmatic interventions, it describes and analyses the experiences of older children facing the challenges of daily life in settings of conflict, post-conflict and refuge. Several authors also reflect upon methodological issues in pursuing research with young people in such settings. The accounts span the globe, taking in Liberia, Afghanistan, South Africa, Peru, Jordan, UK/Western Europe, Eastern Africa, Iran, USA, and Colombia. This book will be invaluable to those seeking a fuller understanding of conflict and displacement and its effects upon adolescents. It will also be welcomed by

practitioners concerned to develop more effective ways of providing support to this group.

**Meeting Basic Learning Needs in the Informal Sector** IGI Global

Om det spændte forhold mellem albanere og serbere i Kosovo, som har eksisteret siden middelalderen, og som til sidst førte til NATOs bombardement og Kosovos forvandling fra serbisk provins til internationalt protektorat

**War and Revenge** Logos-A

Focusing on the critical role IT plays in organizational development, the book shows how to employ action learning to improve the competitiveness of an organization. Defining the current IT problem from an operational and strategic perspective, it presents a collection of case studies that illustrate key learning issues. It details a dynamic model for effective IT management through adaptive learning techniques—supplying proven educational theories and practices to foster the required changes in your staff. It examines existing organizational learning theories and the historical problems that occurred with companies that have used them, as well as those that have failed to use them.

**The State at Work** Manchester

University Press

The sharing economy's unique customer-to-company exchange is possible because of the way in which money has evolved. These transactions have not always been as fluid as they are today, and they are likely to become even more fluid. It is therefore critical that we learn to appreciate money's elastic nature as deeply as do Uber, Airbnb, Kickstarter, and other innovators, and that we understand money's transition from hard currencies to cryptocurrencies like Bitcoin if we are to access their cooperative potential. *The Evolution of Money* illuminates this fascinating reality, focusing on the tension between currency's real and abstract properties and advancing a vital theory of money rooted in this dual exchange. It begins with the debt tablets of Mesopotamia and follows with the development of coin money in ancient Greece and Rome, gold-backed currencies in medieval Europe, and monetary economics in Victorian England. The book ends in the digital era, with the cryptocurrencies and service providers that are making the most of money's virtual side and that suggest a tectonic shift in what we call money. By building this organic time line, *The Evolution of Money* helps us anticipate money's next, transformative role.

*Avoiding Another Balkan War* Georgetown

University Press

This widely praised work provides a framework for the many voices calling for the reaffirmation of democratic values, citizenship, and service in the public interest. The expanded edition includes an all-new chapter that addresses the practical issues of applying these ideals in actual, real-life situations. "The New Public Service, Expanded Edition" is organized around a set of seven core principles: serve citizens, not customers; seek the public interest; value citizenship and public service above entrepreneurship; think strategically, act democratically; recognize that accountability isn't simple; serve, rather than steer; and value people, not just productivity. The book asks us to think carefully and critically about what public service is, why it is important, and what values ought to guide what we do and how we do it. It celebrates what is distinctive, important and meaningful about public service and considers how we might better live up to those ideals and values. All students and serious practitioners in public administration and public policy should read this book. While debates about public policy issues will surely continue, this compact, clearly written volume provides an important framework for public service based on and fully integrated with citizen discourse and the public interest.

*UNMIK as an International Governance in Post-war Kosova* New York : Vantage Press  
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*Kosovo Scarecrow Press*

An issue that has been argued before the Supreme Court and that is still the subject of a heated debate across America that is fraught with misunderstanding, medical marijuana is a major, complex topic. This practical manual offers reliable legal information for anyone interested in knowing more about medical marijuana. Written for the educated layperson, whether a patient, doctor, lawmaker, or a law enforcement official, the book starts with a history of medical marijuana in the United States. From there, the book spells out everything readers need to know on the contemporary aspects of the subject, with in-depth discussions of state and federal laws, the medical necessity defense, important cases, and specific requirements for lawfully using medical marijuana. A model statute offers guidance to readers who want to legalize the use of the drug for medicinal purposes in states without medical marijuana laws.

*International Telecommunication Management Greenwood Publishing Group*

Representing the most extensive research on public employment, these two volumes explore the radical changes that have taken place in the configuration of national public services due to a general expansion of public employment that was followed by stagnation and decreases. Part-time employment and the involvement of women also increased as a component of the public sector and were linked to the most important growth areas such as the educational, health care and personal social services sectors. The two volumes that make up this study shed important insight on these changes. Volume 1 offers a unique internationally comparative multi-dimensional analysis of ten public service systems belonging to different families of major advanced western countries. It contains the most comprehensive and comparable quantitative analyses available anywhere of ten public service systems; Britain, New Zealand, Australia, Canada, the US, Germany, Spain, France, Denmark and Sweden. Volume 2 is a comprehensive analysis of the ten public service systems, with in-depth comparisons of the systems along eight dimensions including central-regional-local government employment proportions and the change of the services since the 1950s with respect to social composition (gender, minorities, elites, career groups). Scholars and professionals in the fields of public administration, politics and economics will find this two-volume compendium informative and

practical.

**Decision By Objectives: How To Convince Others That You Are Right**

CRC Press

This second edition of the Historical Dictionary of Kosovo relates the history of Kosovo through a chronology, an introductory essay, an extensive bibliography, and over 400 cross-referenced dictionary entries on significant persons, places, and events; institutions and organizations; and political, economic, social, cultural, and religious facets. This book is an excellent access point for students, researchers, and anyone wanting to know more about Kosovo.

World Scientific

Provides research on e-government and its implications within the global context. Covers topics such as digital government, electronic justice, government-to-government, information policy, and cyber-infrastructure research and methodologies.

**NATO's Intervention, UN Administration and Kosovar Aspirations**

Columbia University Press

This important text integrates the study of ethics into public management training, highlighting Supreme Court opinions on three specific constitutional values—equality, freedom, and property—focusing on the pedagogical aspects of law and posing challenging questions to help readers apply theories to concrete situations. It includes a case index for further research. Topics of specific interest include abortion, affirmative action, bureaucratic bashing, civil disobedience, the Ethics in Government Act of 1978, the Iran-Contra scandal, moral absolutism, privileged communications, religious fundamentalism, and whistle blowing. The Midwest Review of Public Administration lauds it as "...a unique teaching tool."

*Strategic Choices in Reforming Public Service Employment Springer*

France has always sought a middle way between the trend towards local freedoms and respect for national unity. A complex administrative edifice has thus been built up through juxtaposition of three levels of local government (communes, départements, régions) without any form of hierarchy: it may be difficult for anybody to untangle their different roles in the general administration of the country. This book describes the organisation of local authorities, their powers and means. Topics discussed include the basic principles of decentralisation in France, the financial resources of local authorities and the structures of co-operation within local government.

*Resolving Moral Dilemmas in Public*

*Organizations CRC Press*

On Dec. 13, 1981 Mehmet Shehu, a man who was number two in the Albanian government, was killed. Was it murder or suicide? Many different politicians in the country might stand to gain from this death. A wonderful analysis of dictatorship and communistic government.

**Years of Conflict** Springer Science & Business Media

This paper reviews the linkages between infrastructure and economic development based on both formal empirical research and informal case studies. The main thesis is that economic benefits result from investments in infrastructure only to the extent that they generate a sustainable flow of services valued by consumers. Thus, an analysis of infrastructures' contributions to growth must look at the impacts of services as actually perceived, not at indirect indicators that measure only aggregate provision of infrastructure capital. The paper notes that macro and industry level research, although having its limitations, suggest a positive and statistically significant relationship between infrastructure and economic output. However the conclusions derived from this research (most of which derives from developed countries) provide little specific guidance for policy. To gain more practical insights about how infrastructure contributes to economic growth and to improved quality of life, and to understand the welfare costs of inadequate or unreliable infrastructure, it is necessary to look at microeconomic evidence. Particularly interesting illustrations of these relationships are to be found in developing countries where there is wide variance in the availability and quality of infrastructure.

*Albanian-Serb Information Exchange Forum : Forumi Shqiptaro-Serb Për Këmbimim E Informatava : Albansko-srpski Forum Za Razmenu Mišljenja Appetite by Random House*

100 recipes arranged by season, The Soup Sisters Cookbook gives you heartwarming soups to prepare and share throughout the year. The Soup Sisters Cookbook showcases scrumptious recipes from the "souper volunteers" of the Soup Sisters and recipes from many of Canada's top celebrity chefs—including Michael Stadlander, Bonnie Stern, Lucy Waverman, Massimo Capra, Anna Olson, Michael Bonacini and Elizabeth Baird. With 100 recipes arranged by season, The Soup Sisters Cookbook is certain to appeal to soup-lovers everywhere! Soup Sisters are a Calgary-based non-profit enterprise founded in 2009. They are dedicated to making a tangible difference to the lives of

women and children in need. Soup Sisters believe in the power of soup and the nutrition, comfort and warmth that the gift of soup can bring. This belief has resonated quickly and profoundly with communities across Canada, who come together through their local Soup Sisters events to cook, share and donate soup, to women's shelters in their community. The Soup Sisters' growing network has over 4,500 supporters, who collectively donate over 8,000 bowls of soup every month--over 75,000 bowls of soup have been donated to date.

*The Successor* Edward Elgar Publishing  
This book looks at the legacy of the 1998-99 Kosovo crisis for European

security affairs. It examines the debates about the nature and justification of intervention in the affairs of sovereign states. It also considers the impact of the crisis on NATO and on relations between western states and Russia both during and since Kosovo. Well-known "facts" are critically assessed and challenged. The authors argue that the NATO attacks on Serbia were not a "war," nor did the crisis directly lead to moves to endow the European Union with its own military dimension. They place the Kosovo crisis in the context of the long-term evolution of a transatlantic "community of values" between Europe and North America.

*Patterns of Local Autonomy in Europe*  
Rowman & Littlefield

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